



IN THE UNITED STATES PATENT AND TRADEMARK OFFICE

Art Unit: 2614

Examiner: Gerald Gauthier.

In Re: Leo Chiu
Case: P8108
Serial No.: 10/613,857
Filed: 07/02/2003
Subject: Behavioral Adaptation Engine for Discerning Behavioral Characteristics
of Callers Interacting with an VXML-Compliant Voice Application

Commissioner for Patents
PO Box 1450
Alexandria, VA 22313-1450

Response B